

IMPORTANT INFORMATION FOR GROUPS

Plan Your Visit

Denver Botanic Gardens at York Street 1007 York Street, Denver, CO 80206

GENERAL INFORMATION

- Here is a map of the gardens and buildings.
- On several occasions, Denver Botanic Gardens will close early to host a Gardens special event, or for maintenance. **View upcoming early closures**.
- Here are the York Street visitor guidelines.
- Here is our land acknowledgment statement.
- A visit to York Street includes:
 - 24 acres of outdoor and indoor gardens and collections.
 - o Mordecai Children's Garden.
 - Current art exhibitions in our three art galleries in the Freyer Newman Center.
 - Free films in the Sturm Family Auditorium located in the Freyer Newman Center.
 - Access to the Helen Fowler Library.
 - A closer look at Colorado's natural habitats in the Science Pyramid.
- It typically takes two hours to walk through the various gardens at York Street, and about 20 minutes to visit each of the three art exhibitions. Film screenings are 20-30 minutes long.

FOOD & DRINK

Denver Botanic Gardens provides two restaurant options: <u>Offshoots Café</u> and <u>Hive Garden Bistro</u>. Groups can also bring their own food/beverages to store inside the Boettcher Memorial Center upon request. Please notify the program coordinator at least 2 weeks prior to your visit if you plan to bring packed lunches. Please leave groups outside while trip leaders bring food items to this location.

Appropriate places to picnic in the Gardens include:

- Amphitheater (the sunken grassy area)
- Orangery/Marnie's Pavilion (indoor alternative in the event of bad weather)
- Seating at the Hive Garden Bistro and Offshoots Café is for their customers only. If you bring your own food, please do not sit at their tables and chairs. You may sit on benches found in the gardens or bring a blanket for a picnic.

- Please remind groups not to feed any animals.
- Have everyone clean up after themselves and leave no trash behind.

ACCESSIBILITY

Transportation with wheelchair lifts or storage for mobility devices are available with advanced notice. Please allow 8 weeks' notice for trips that require transportation for mobility devices.

Wheelchairs and strollers are available at no charge on a first-come, first-served basis. Please check-in with Visitor Services staff or the program coordinator upon entry to the Gardens. No reservations are accepted.

Most indoor and outdoor gardens and facilities at York Street, including restrooms and classrooms, are wheelchair accessible. Some areas in the Gardens are not wheelchair accessible without assistance. Please check with Visitor Services staff upon entry to the Gardens if you need clarification on accessible routes.

INCLEMENT WEATHER

Encourage everyone to come dressed for the outdoors and quickly changing weather. Layers of clothing, sturdy shoes, a hat, sunscreen and a water bottle are highly recommended.

In case of inclement weather, shuttle visits may be cancelled or rescheduled. Please contact the Program Coordinator to discuss cancellations and rescheduling options if and when they are available.

BEHAVIOR EXPECTATIONS

Denver Botanic Gardens is a living and growing museum. Please respect the plants and the hard work of our staff by following these behavior guidelines. Groups not following the guidelines may be asked to leave.

- It is okay to touch plants, as long as gentle hands are used, but do not pick or collect plants.
- Respect our plant life by staying on paths and out of gardens at all times. Areas which appear
 to be bare may have newly planted seeds.
- Please do not wade in the water features or walk across them when they're frozen.
- Please do not run, climb on rocks, or feed the local wildlife.
- Gardens are a place for people to find peace and serenity use quiet, respectful voices.
- Do not touch, climb, or hang on the artwork located throughout the Gardens.
- Dispose of all trash in the provided receptacles.

CANCELLATION POLICY

We require a 10-day notice for trip cancellations to inform the instructors, staff and drivers. We charter vehicles from transportation partners in the Denver metro area and are held liable by their cancellation policies. For cancellations that occur fewer than 10 days from the trip date, we still pay a portion of the charter fee and cannot guarantee we will have the budget for your group to visit later in the year. By keeping your scheduled visit date and time, you help us serve more organizations just like yours.